Проблема оценки результатов волонтерской деятельности на объектах всемирного наследия: применение методологии ЮНЕСКО

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# WORLD HERITAGE VOLUNTEERS # 2018



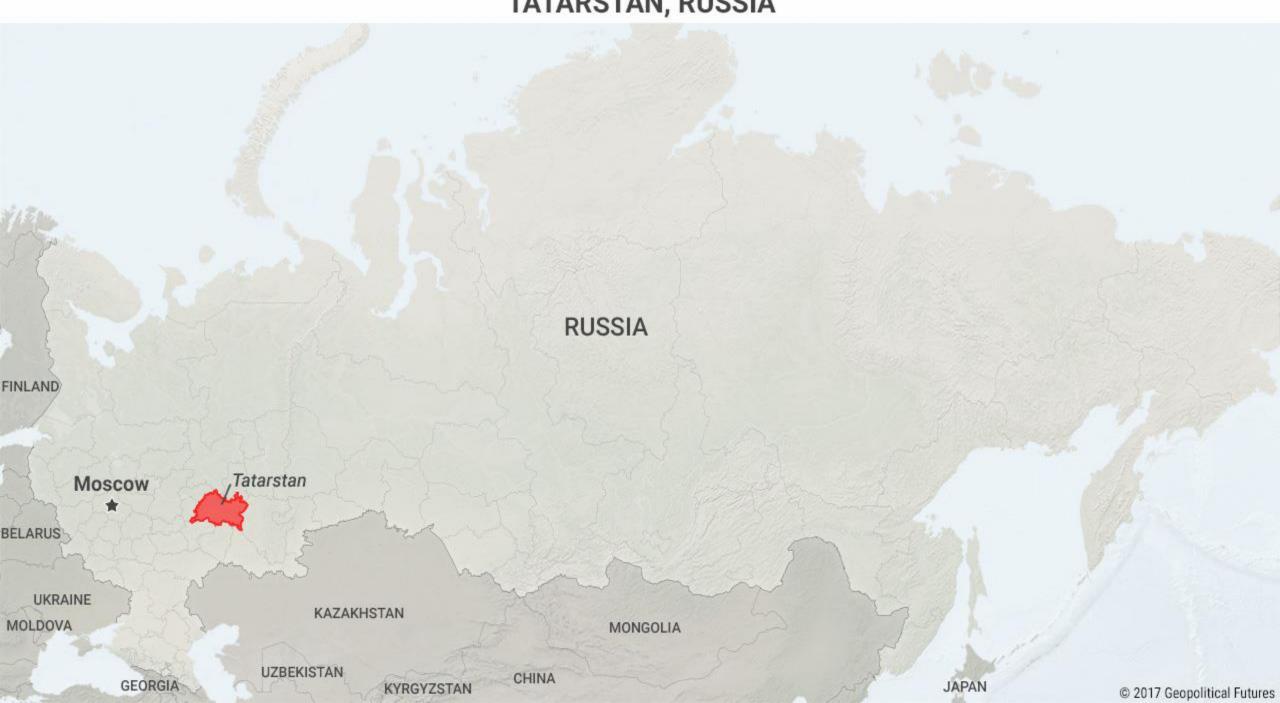
EMPOWERING THE COMMITMENT TO WORLD HERITAGE







#### TATARSTAN, RUSSIA







### Результаты

- over 41 000 items processed
- one English web-site created
- new texts and photos for 8
   museums created in Russian and
   English +



- 2017: 32 volunteers from 6 countries
- Hands-on activities: archaeological excavations, field conservation of artefacts, visitors welcoming
- 2018: 15 volunteers from 8 countries
- Hands-on activities: archaeological collections management and archaeological heritage interpretation



To raise awareness among young people, volunteers, local communities, and concerned authorities of the need to protect and promote World Heritage.

Foster cooperation between youth organizations, communities, site management and authorities.

To get young people involved in World Heritage preservation through concrete projects at sites, allowing them to learn new skills and express ideas.

Identify best practices and develop non-formal education tools to facilitate stakeholders' participation in World Heritage education. Provide young people with opportunities to learn basic preservation and conservation techniques.

### Общие

(From 1: poor, to 5: fully)

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	Original Objectives	1	2	3	4	5
1	To contribute to the conservation and interpretation of the					
	archaeological attributes of the OUV (archaeological findings)				+	
	of the property.					
2	To raise awareness of the local community, the community of					
	the Republic of Tatarstan about the World Heritage					+
	designation of Bolgar and its OUV.					
	To elaborate more sustainable model of volunteering for					
3	Bolgar Historical and Archaeological Complex via attracting					+
	international volunteers along with local volunteers to the					1
	site.					

	Activities related to the objectives i.e. Partial renovation of the stone flagging of the church entrance and central aisle, using traditional techniques under the supervision of a professional conservator.	Result indicators  i.e. Over 8 days, all 14 volunteers restored the stone flagging with the assistance of a professional conservator.
1	According to objective 1, the volunteers assisted in archaeological collections management.	Over 5 days, 15 volunteers:  1) Checked 43 900 items from 7 980 boxes checked  2) Sorted about 20 000 mass material items  3) Checked about 9 000 items from research collections  4) Photo-documented







### To raise awareness



#### 2.6 Media and visibility

 Please mark with an 'X' the material you used to promote your project (indicate as well number of units –for t-shirts, flyers, or estimated watchers -video...).

Material	YES Please mark with an X if used	Units/estimated watchers
WHV Banner	X	1
WHV T-shirt	X	35
Video		
Press Release	X	3
Promotional leaflet		
Promotional poster		
Other (please specify)		

Did your project benefit from any media coverage?

Т	ype of media coverage	YES Please mark with an 'X 'if you had this coverage
	Local	X
Newspaper	Regional	x
	National	x
	Magazines	x
TV channels		x
Interviews		x
	Digital channels	
	Websites	x
	Radio channels	
	Social media sites	x
Others		

### Foster cooperation



Please rate your level of satisfaction with the partnerships around the project
 Please mark with an X

1	2	3	4	5
Very Negative	Insufficient	Acceptable	Positive	Very Positive
				x

#### 3. Project partners

 Project partnership profile: have you had any change from the application form? If yes, please indicate here.

In addition to the partners mentioned in the application form (Regional Foundation for the Revival of the Historic and Cultural Monuments of the Republic of Tatarstan and the Ministry of Culture of the Republic of Tatarstan), the project was supported by the following partners:

+1+	
.+.	
	_

What was the project and the partner (i.e. finance materials, in institution	ement eir role in the e nature of the ership? ial support, frastructure,	In what way was this partnership valuable for the implementation of your project?
partne (i.e. financi materials, in institution	ership? ial support, frastructure,	partnership valuable for the implementation of your
(i.e. financ materials, in institution	ial support, frastructure,	
materials, in institution	frastructure,	project?
institution		
	al aumonat)	
Local	ai support)	
Local	volunteers'	The NGO has over 70 000
recruitment	and media	followers in Vkontakte,
support		which helped to spread the
		call for volunteers and
		attract enough applications
		from local volunteers as
		well as to share the
		information about the
		project for public.
Visa invitations		The organisation prepared
		all Russian visa invitations
		for international volunteers
		of the project.
Education pro	ogramme	The staff of the department
		prepared and delivered the
		World Heritage and
		Sustainable Tourism
		education programme for
		the volunteers
Technical		The volunteers participated
		at academic archaeological
		excavations conducted by
		the Institute on the
		territory of the property.
	Visa invitation	Visa invitations  Education programme

### Get young people involved

#### 4. Camp leaders, international and local volunteers

Please fill in the attached excel for the statistics

Total number of volunteers

	Total number
International volunteers	6
Local volunteers	9
Total	15

Camp leaders: please only specify how many camp leaders were involved in the action camp
 and their role.

Role	Number
Hands-On Activities Technical Leader	3
Educational Programme Supervisor	1
Treasurer	1
Camp leader	2
Interpreter/Translator	3
Social Media Manager	1
Total	11





### Identify best practices

#### 2.4 Best Practices

 Please share any best practices you consider your organisation implements during the World Heritage Volunteers campaign. These will be shared externally.

Best Practices <sup>1</sup> Any best practices you would like to share with other organisations	Additional comments
The World Heritage and Sustainable Tourism educational programme developed and delivered by the staff of the Department of World Heritage and International Communications of the Russian Institute for Heritage.  The programme was aimed to raise the awareness of the volunteers on World Heritage in general and consisted of 4 interactive sessions, by the end of which, the volunteers prepared a code of conduct for the visitors of the World Heritage property. The outcomes of the programme were also evaluated by a special test on knowledge of basics of World Heritage with quite high scores shown by the volunteers. Probably, this practice might be considers as one of the tools to raise awareness on World Heritage.	











## Provide young people with an opportunity to learn

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### Другие инструменты

Colore Organisation - Contra

 Please provide some details about where the income comes from for the project implementation

Financing	Amount in
	USD
Institutions	x
Own funds	0
Volunteers contribution	x
In kind	
Others	

Please evaluate your project by using the SWOT analysis below:

Strengths (internal strengths gained through the	Weaknesses (internal weaknesses highlighted by the
implementation of your project and the campaign)	implementation of your project and the campaign)
<ol> <li>Experienced organising team of the project</li> <li>Network of professionals and institutions working in Bolgar</li> </ol>	<ol> <li>The project is not visible in international scope and does not attracts sufficient quantity of international volunteers</li> </ol>
<ol> <li>Archaeological background of the project, which attracts volunteers and provides many ways to engage the volunteers in the conservation of the WH property</li> </ol>	3. There is a need to diversify hands-on
<ol> <li>Existence of own facilities to transport and accommodate the volunteers</li> <li>Social Media Pages on Facebook and Vkontakte of the project with about 350 followers in total.</li> </ol>	activities proposed to volunteers in the future
Opportunities (external opportunities for your	Threats (external threats brought by the
organisation raised by your project and the campaign)	implementation of your project and the campaign)
The support of the project by regional authorities for heritage protection and regional foundation for heritage protection	
Good media coverage of the project in the region	<ol> <li>The project is not stable financially and needs more funding sources for future</li> </ol>
<ol><li>Availability of special national grants for volunteering and youth</li></ol>	stability 3. The further restrictions on Russian visa
<ol> <li>Network with other WHV action camps in Russian and Europe to share experience</li> </ol>	legislation may decrease the amount of international volunteers.

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